## IMRP Year to Date Summary Report November 12, 2013

Maximus Year to Date, (November 12, 2013)	Year to Date Total	
MAXIMUS		
Ready for Detailed Review	262,229	
Review in Progress	70,090	
TOTAL	332,319	

Maximus Recommendations to State, Year to Date (November 12, 2013)	Year to Date Total	
REVIEWS COMPLETED by Maximus		
Recommend to Continue	168,151	
Recommend to Change	48,843	
Recommend to Cancel	216,272	
TOTAL	433,266	

State Actions, Year to Date (November 12, 2013)	Year to Date Total			
RECOMMENDATIONS RECEIVED				
Determinations Needed	160,023			
In Progress*	809			
SUB TOTAL	160,832			
		State Action by Recommendation		dation
DETERMINATIONS COMPLETED		% Continue	% Change	% Cancel
Determination - Continue	126,563	84%	9%	6%
Determination - Change	38,003	37%	54%	10%
Determination - Cancel	107,369	23%	9%	69%
SUB TOTAL	271,935			
STATE TOTAL**	432,767			

Schedule Targets for State Decisions*	Total State Determinations	
Week of November 12th	8,000	

<sup>\*</sup>The weekly summary report shows 160K cases "needing review". But caseworkers have 20 business days (four weeks) to review cases. Among other things, this time is needed to give clients a chance to get in paper work to avoid unnecessary churning. Thus, the actual backlog is somewhat smaller. During most of the summer, the State was keeping current with recommendations, but with the conversion to the new eligibility system, including the need to reallocate some workers, a backlog has developed.

<sup>\*\*</sup> Small differences between Maximus recommendations sent and State totals will continue to persist despite updates to case management system. This is primarily due to clients visiting local offices before the determination can be completed electronically, as well as quality control measures built in to IMRP process that cause some cases to get slowed in transmission to the State.

## IMRP Weekly Summary Report November 12, 2013

IMRP Weekly Summary, Maximus Recommendation to State (Week of November 4-8)	TOTAL
Recommend to Continue	6,566
Recommend to Change	1,706
Recommend to Cancel	6,220
TOTAL FOR THE WEEK	14,492

IMRP Weekly Summary, State Actions (Week of November 4-8)	TOTAL			
RECOMMENDATIONS RECEIVED*	14,492	li		
		Weekly State Action by Recommendation		
CASES DETERMINED**		% Continue	% Change	% Cancel
Determination to Continue	4,785	87%	7%	6%
Determination to Change	1,410	33%	55%	12%
Determination to Cancel	3,955	24%	9%	67%
TOTAL FOR THE WEEK	10,150			

State Determinations Scheduled for Week of November 4th: 10,000

<sup>\*</sup>This number will generally be very close to the number completed by Maximus but may differ because of delays in transmission.

<sup>\*\*</sup>Cases determined by State are not necessarily the same as worked by Maximus in the same week; most of them had been worked by Maximus a few weeks previous.