

**IMRP Year to Date
Summary Report
October 15, 2013**

Maximus Year to Date, (October 15, 2013)	Year to Date Total
MAXIMUS	
Ready for Detailed Review	322,333
Review in Progress	84,687
TOTAL	407,020

Maximus Recommendations to State, Year to Date (October 15, 2013)	Year to Date Total
REVIEWS COMPLETED by Maximus	
Recommend to Continue	134,906
Recommend to Change	39,915
Recommend to Cancel	185,762
TOTAL	360,583

State Actions, Year to Date (October 15, 2013)	Year to Date Total
RECOMMENDATIONS RECEIVED	
Determinations Needed	123,386
In Progress*	528
SUB TOTAL	123,914

		State Action by Recommendation		
		% Continue	% Change	% Cancel
DETERMINATIONS COMPLETED				
Determination - Continue	110,626	84%	10%	6%
Determination - Change	33,318	37%	54%	9%
Determination - Cancel	92,446	22%	9%	69%
SUB TOTAL	236,390			
STATE TOTAL **	360,304			

Schedule Targets for State Decisions*	Total State Determinations
Week of October 15th	8,000

*The weekly summary report shows 123K cases "needing review". But caseworkers have 20 business days (four weeks) to review cases. Among other things, this time is needed to give clients a chance to get in paper work to avoid unnecessary churning. Thus, the actual backlog is somewhat smaller. During most of the summer, the State was keeping current with recommendations, but with the conversion to the new eligibility system, including the need to reallocate some workers, a backlog has developed. Productivity continued to be slow during the week of October 7th for both the vendor and State due to technical issues attributed to loading of cases into the case management system. This issue has been resolved.

** Small differences between Maximus recommendations sent and State totals will continue to persist despite updates to case management system. This is primarily due to clients visiting local offices before the determination can be completed electronically, as well as quality control measures built in to IMRP process that cause some cases to get slowed in transmission to the State.

**IMRP
Weekly Summary Report
October 15, 2013**

IMRP Weekly Summary, Maximus Recommendation to State (Week of October 7-11)	TOTAL
Recommend to Continue	4,153
Recommend to Change	2,178
Recommend to Cancel	10,209
TOTAL FOR THE WEEK	16,540

IMRP Weekly Summary, State Actions (Week of October 7-11)	TOTAL	Weekly State Action by Recommendation		
RECOMMENDATIONS RECEIVED*	16,540			
CASES DETERMINED**		% Continue	% Change	% Cancel
Determination to Continue	3,653	81%	11%	7%
Determination to Change	1,202	28%	60%	12%
Determination to Cancel	3,534	27%	8%	65%
TOTAL FOR THE WEEK	8,389			

State Determinations Scheduled for Week of October 7th: 10,000

*This number will generally be very close to the number completed by Maximus but may differ because of delays in transmission.

**Cases determined by State are not necessarily the same as worked by Maximus in the same week; most of them had been worked by Maximus a few weeks previous.